

BENSALEM TOWNSHIP

BUCKS COUNTY, PENNSYLVANIA

## SNOW & ICE REMOVAL

### Overview

The winter months bring unwanted snow and ice that impact the Township. The following tips are provided to help residents during these difficult times:

### Plowing Issues:

If you have any issues with the plowing service, please call our Public Works Department at (215)633-3980 or (215)633-3733. If you would prefer to email the department please email [KRivera@bensalempa.gov](mailto:KRivera@bensalempa.gov). We will try to get back to you or answer your email in a timely manner.

### My mailbox was damaged by the snow plow. Who do I contact?

Contact the Public Works Department at (215)633-3980 or (215)633-3733.

Here's how the process works:

- \* **If it is determined that the plow working on a street owned by Bensalem Township hit the mailbox**, the Township will provide a temporary mailbox until it can be fixed. If the mailbox cannot be fixed, the property owner can choose to either purchase (receipt necessary) a new mailbox or have the Township purchase materials to replace the mailbox and/or post up to a value of \$60.00. Residents who live on a State Highway (meaning your road is not plowed by Bensalem Township but by PADot) you will have to contact PADot directly at 215-345-6060 or submit a request online at [customer care.penndot.gov](http://customer care.penndot.gov)
  - \* If it is determined that the mailbox was knocked down by snow being expelled from the plow, it's the property owner's responsibility to repair.
  - \* **MAILBOX DAMAGE MUST BE REPORTED WITHIN 48HRS OF THE SNOW STORM!**
- All other property damage resulting from the snow removal process must be reported to the Public Works Department no later than one week following a snow event.

# Responsibility of Residents and Shoveling Recommendations for Residents:

- \* Downed tree branches and trees that are blocking roads will be cleared to the side of the road by the Public Works Department. Those on private property are the responsibility of the resident.
- \* Do not park in your driveway with your vehicle overhanging the curb.
- \* When snow is plowed from the streets onto the ends of driveways, it is the responsibility of the residents to remove that snow from their driveways.
- \* When snow is plowed from the streets into the areas around mailboxes, it is the responsibility of the residents to remove that snow, thereby allowing the U.S. Postal Service access.
- \* If you believe that your street was missed during a snow removal effort, call the Public Works Department.
- \* Move your vehicles out of the street and into private driveways (this also reduces the amount of snow you have to shovel).
- \* Keep all receptacles (trash and recycling) on the sidewalk, NOT in the street.
- \* If you have a storm water inlet in front of your property, please assist the Township in keeping it clear of snow and ice. This will prevent ice from accumulating and reduce drainage issues when the snow begins to melt.
- \* If you have a fire hydrant in front of your property, please assist the Township in keeping the hydrant clear of snow and ice.
- \* Shovel to the **RIGHT** of your driveway. Piled snow to the left of your driveway will cause that snow to be plowed back into your driveway area.
- \* Wait to shovel your driveway until the plows have completed their final pass along the curb line or edge of pavement. A pass or two through the neighborhood does not mean the Township is finished with the snow removal process and your effort to clear driveway entrance might be wasted.
- \* Clear your sidewalk by shoveling and salting within 24 hours of the last evidence of precipitation.
- \* **DO NOT** throw snow from **ANY** sidewalk or driveway into the roadway; it is illegal and you can be cited.

**Snow & Ice Removal on State Highways (PADot roadways):** The following list of roads are owned and maintained solely by PADot. Bensalem Township is not permitted to perform work of any kind of State owned roads and this includes snow removal. All issues with PADot roadways must be directed to PADot at 215-345-6060 or online at [customer.care.penn.dot.gov](http://customer.care.penn.dot.gov).

US Route 1/Superhighway – SR#1	Bristol Pike/Rt. 13 – SR#13
Street Road – SR#132	Hulmeville Road – SR#513
Gibson Road – SR#2025	Richilieu Road – SR#2035
State Road – SR#2002	*Bensalem Blvd – SR#2015*#1
Brownsville Road – SR#2043	Galloway Road – SR#2023
Mill Road – SR#2001	Cornwells Avenue – SR#2005*#2
New Falls Road – SR#2006	Haunted Lane – SR#2009
Station Avenue – SR#2013	*Brown Avenue – SR#2017*#3
Mechanicsville Road – SR#2021	Old Lincoln Highway – SR#2037
*Old Street Road – SR#2043*#4	Trevose Road – SR#2043
*Rockhill Drive – SR#2044*#5	*Dunksferry Road – SR#2017#6
*Knights Road – SR#2019*#7	I-95

#1 – Bensalem Blvd. from Bristol Pike to Hulmeville Road is PADot, remainder is Township.

#2 – Cornwells Avenue from Rail Avenue to Hulmeville Road is PADot, remainder is Township.

#3 – Brown Avenue from Hulmeville Road to Knights Road is PADot, remainder is Township.

#4 – Old Street Road – spur from Street Road to Brownsville Road is PADot, remainder is Township.

#5 – Rockhill Drive from Neshaminy Blvd. to Old Lincoln Hwy. is PADot, remainder is Township.

#6 – Dunksferry Road from Knights Rd to the Philadelphia City Line is PADot, remainder is Township

#7 – Knights Road from Philadelphia City Line to Street Road is PADot, remainder is Township.

## **Private Streets and Undedicated Roadways:**

Snow removal from private and non-dedicated streets is not the responsibility of the Township. It is up to the Homeowners Association or other responsible entity to arrange for snow removal. In the case of undedicated roads, the developer must provide snow removal.